

**Owens, Cheryl**

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**From:** Gomes, Grace  
**Sent:** Tuesday, November 09, 2010 12:50 PM  
**To:** Smith DNP, Rita; Garay, Kenneth  
**Cc:** Clarke, Patra  
**Subject:** FW: EMMI

Are you interested in me moving forward with this/

*Grace*

**From:** Alexandra Lang [mailto:[alang@emmisolutions.com](mailto:alang@emmisolutions.com)]  
**Sent:** Tuesday, November 09, 2010 11:00 AM  
**To:** Gomes, Grace  
**Subject:** call w/Dr. Garay & Rita Smith

Hi Grace,

Cathy Crookston asked I get in touch with you to schedule a 30-minute phone call with Dr. Garay & Rita to touch base and discuss next steps moving forward with Emmi.

Can you please suggest some availability the two of them might have over the next week or two? Thanks.

Best,

**Alex Lang**  
SR Business Development Associate | EMMI SOLUTIONS

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**Owens, Cheryl**

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**From:** Cathryn Crookston [ccrookston@emmisolutions.com]  
**Sent:** Wednesday, May 16, 2012 8:02 AM  
**To:** Smith DNP, Rita  
**Cc:** Clarke, Patra  
**Subject:** Emmi - Liberty Health meeting recap & next steps

Good Morning Rita,

Hope all's well. Patra was able to schedule a few minutes on your calendar this morning at 7:30 so we could review feedback from the meeting and discuss next steps. I left a message and know you may be already heading from meeting to meeting. Since today looked to be the best day this week to reconnect let me know what will work for you to have a brief 10 minute call. I am flexible and can move internal meetings (except 11-12p.m. or 5-6p.m.) Sensitive to our time constraints I've listed 3 action items to cover on our call – there may be additional items you would like to cover as well.

Action Items:

- Cathy to update Rita on IT review conversation with Stephen Li & Eileen Szperka – follow up materials sent for review
- Rita to update Cathy on feedback from Nurse Managers and Dr. Ratner
- Update on legal review of agreement – redline or comments from legal?

Best,  
Cathy

**Cathryn DeGraff Crookston, RN, BSN, CCE**  
REGIONAL DIRECTOR OF SALES | EMMI SOLUTIONS

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**Owens, Cheryl**

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**From:** Cathryn Crookston [ccrookston@emmisolutions.com]  
**Sent:** Friday, July 06, 2012 11:47 AM  
**To:** Rivera, Carla  
**Cc:** Smith DNP, Rita; Clarke, Patra  
**Subject:** Emmi - Number of participants for Monday's meetings

Good Morning Carla and Patra,

Just a quick question regarding number of anticipated participants for Monday's meetings.

- 1) Strategic Planning Retreat – presentation at noon
- 2) Med Exec Meeting – presentation at 5p.m.

I am bringing just an Emmi overview document, a client research document and white paper and will be glad to follow up via email with relevant materials for all participants.

Best,  
Cathy

**Cathryn DeGraff Crookston, RN, BSN, CCE**  
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## Owens, Cheryl

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**From:** Cheryl Dieterle [cdieterle@emmisolutions.com]  
**Sent:** Wednesday, July 18, 2012 1:34 PM  
**To:** Smith DNP, Rita  
**Subject:** FW: EMMI and HealthyHumans

Rita,

We had a very productive meeting yesterday with Dr. Ratner (he was in meeting for a few minutes), Dr. Walsh, Jennyfer Morel and Nadeem Dawson. As promised, I am sending you a recap from our meeting.

Jeff will be scheduling a follow up training session for the EmmiManager with Jennyfer so she can start to schedule Emmi programs for the Wealth from Health participants. I will be working on matching our Emmi programs to their specific modules for points.

In addition, as you can see from the email below Dr. Walsh is also interested in eventually adding the Emmi programs to the patient portal.

Finally, Dr. Walsh thought that she or Dr. Ratner might be interested in helping us advise on our shared decision making program for coronary artery disease. Our advisor coordinator will follow up directly with Dr. Walsh and Dr. Rater on that opportunity.

Take care,

Cheryl

**Cheryl Dieterle RN BSN**  
PATIENT ENGAGEMENT STRATEGIST | EMMI SOLUTIONS

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**From:** Walsh MD, Susan [mailto:[swalsh@Libertyhcs.org](mailto:swalsh@Libertyhcs.org)]

2/26/2013

**Owens, Cheryl**

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**From:** Cheryl Dieterle [cdieterle@emmisolutions.com]  
**Sent:** Thursday, January 31, 2013 9:15 AM  
**To:** LaForgia, Mabel; Garzon-Rivera, Claudia  
**Cc:** Walsh MD, Susan; Masterson, Colleen; Smith DNP, Rita  
**Subject:** Emmi Follow Up  
**Attachments:** About-Emmi-Flyer-2013-CD.pdf

Mabel and Claudia,

I did want to personally reach out and thank you for your attendance at yesterday's Emmi review. Unfortunately, I wasn't able to dedicate enough time to review the outcome studies we have completed so I have attached a flyer that briefly describes the proven results from other clients. Please let me know if you would like the case studies for any of these metrics.

My next step is to schedule a call with Rita and Colleen to review the meeting summary and have Rita provide further direction on what metrics she would like to measure. In the past, she has indicated she wanted to measure Emmi's impact on HCAHPS scores.

Lastly, as Dr. Walsh suggested at the end of the meeting I will share with Rita some of the best practices for improving the inpatient workflow that we discussed during the meeting.

Please feel free to provide additional suggestions!

Take care,

Cheryl

Cheryl Dieterle RN BSN  
PATIENT ENGAGEMENT STRATEGIST | EMMI SOLUTIONS

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2/26/2013