

No.	Goal/Overarching Strategy/Objective/Strategy/Tactic	Assigned	Due	Baseline	Target	Pillar
1	SAFETY: Achieve top-decile national performance in safety					
2	STRATEGY: Ongoing evaluation of our patient population and areas of risk to identify innovative approaches for achieving and maintaining top-decile performance in safety					Safety
3	Decrease inpatient mortality rate related to failure to rescue	Hall	12/31/2012	47.6%	22.2%	Safety
4	Implement failure to rescue plan	Garzon-Rivera	2/1/2012			Safety
5	Review cases of all patient transfers to any higher acuity level of care within 24 hours of admission	Garzon-Rivera	2/1/2012			Safety
6	Roll out EWSS hospital wide	Garzon-Rivera	2/1/2012			Safety
7	Conduct sepsis screening	Garzon-Rivera	2/1/2012			Safety
8	Review rapid response cases transferred to a higher level of care	Garzon-Rivera	2/1/2012			Safety
9	Review all code blues outside of critical care	Garzon-Rivera	2/1/2012			Safety
10	Reduce catheter-associated infections (central venous catheters, PICCs, arterial lines, urinary catheters) CLABSI	Hall	12/31/2012	1.13	0.00	Safety
11	Reduce catheter-associated infections (central venous catheters, PICCs, arterial lines, urinary catheters) CAUTI	Hall	12/31/2012	0.34	0.00	Safety
12	Implement catheter-associated infections plan	Garzon-Rivera	4/1/2012			Safety
13	Revise policies for venous and arterial line management that are evidence based	Garzon-Rivera	2/1/2012			Safety
14	Establish Hudson County interfacility collaborative to prevent selected infections due to medical care	Dechirico	2/1/2012			Safety
15	Implement NHSN-CDC bundles hospital wide	DeChirico	4/1/2012			Safety
16	Conduct mandatory annual clinical practitioner competency	Sardinas	4/1/2012			Safety
17	Create clinical MEM and non-clinical MEM	Sardinas	4/1/2012			Safety
18	Reduce incidence of postoperative physiologic and metabolic derangement	Hall	12/31/2012	1.00	0.72	Safety
19	Implement postoperative physiologic and metabolic derangement plan	Curci	3/1/2012			Safety
20	Conduct literature search to develop standardized preventative protocol	Sardinas	1/15/2012			Safety
21	Develop a pre-surgery/cardiac cath risk assessment	Curci	3/1/2012			Safety
22	Add to pre-op checklist to flag at-risk patients	Curci	3/1/2012			Safety
23	Trend and analyze patterns in cases with post-operative acute renal failure	Curci	3/1/2012			Safety
24	Reduce the incidence of postoperative abdominal wound dehiscence in abdominopelvic surgical patients	Hall	12/31/2012	3.13	0.81	Safety
25	Implement postoperative abdominal wound dehiscence plan	Simeone	6/30/2012			Safety
26	Partner with medical records to identify wounds intentionally left open vs. dehiscence secondary to complications	Simeone	1/30/2012			Safety
27	Review all cases coded as wound dehiscence 2009-2010	Simeone	2/28/2012			Safety
28	Identify patients at risk for wound dehiscence and post-op sepsis	Simeone	3/31/2012			Safety
29	Develop multidisciplinary assessment tool	Simeone	3/31/2012			Safety
30	Standardize the language for documenting changes in wound quality and wound progression	Petrucelli	5/31/2012			Safety
31	Provide education for physicians, PAs, RNs, and medical records coders	Petrucelli	6/30/2012			Safety
32	Increase percent of Summit Avenue diabetic patients who have annual eye and dental exam	Fleming	12/31/2012	???	???	Safety
33	Assess patients with diabetes to see if they have had annual exams	Fleming	3/31/2012			Safety
34	Identify diabetic patients and schedule annual exams	Fleming	3/31/2012			Safety
35	Add metric to performance improvement scorecard and monitor monthly	Fleming	3/31/2012			Safety
36	QUALITY: Achieve top-decile national performance in quality					
37	STRATEGY: Ongoing evaluation of our patient population and areas of risk to identify innovative approaches for achieving and maintaining top-decile performance in reported quality measures					Quality
38	Decrease septicemia ALOS	Flores	12/31/2012	7.07	5.40	Quality
39	Implement septicemia ALOS plan	LaForgia	6/1/2012			Quality
40	Create an early identification system	LaForgia	6/1/2012			Quality
41	Create an E.D. universal application of the screening tool on all adult patients	LaForgia	6/1/2012			Quality
42	Create an E.D. mandatory model in EDIMS	LaForgia	6/1/2012			Quality
43	Complete E.D. early warning system in triage	LaForgia	6/1/2012			Quality
44	Educate MDs, NPs, residents, and hospitalists on screening tool	LaForgia	6/1/2012			Quality
45	Utilize tool during admission process	LaForgia	6/1/2012			Quality
46	Add screening protocol to the physician H&P – CC protocol	LaForgia	6/1/2012			Quality
47	Decrease cardiac cath w/o AMI ALOS	Abed	12/31/2012	3.13	1.70	Quality
48	Decrease circulatory w/o AMI ALOS	Abed	12/31/2012	3.13	2.40	Quality
49	Implement cardiac cath/circulatory ALOS plan	Abed	6/1/2012			Quality
50	Conduct multidisciplinary rounds	Abed	6/1/2012			Quality
51	Provide dedicated MD or NP to coordinate care management	Abed	6/1/2012			Quality
52	Create timely communication between consultant, attending, surgeon, and interventionalist	Abed	6/1/2012			Quality
53	Provide feedback to MD with highest LOS using Crimson report	Lester	6/1/2012			Quality
54	Decrease C-section ALOS	Bimonte	12/31/2012	???	???	Quality
55	Implement C-section ALOS plan	Bimonte	3/31/2012			Quality
56	Provide peer review for all C-section cases	Bimonte	1/30/2012			Quality
57	Conduct analysis of C-section ALOS and identify root causes	Lester	1/30/2012			Quality
58	Develop action plan based on root cause findings	Lester	2/28/2012			Quality
59	Implement action plan and control plan	Lester	3/31/2012			Quality
60	Eliminate all elective deliveries before 39 weeks	Bimonte	3/31/2012			Quality

61	Continue elective induction bundles	Bimonte	3/31/2012			Quality
62	Continue elective C-section bundles	Bimonte	3/31/2012			Quality
63	Implement baby-friendly breastfeeding plan	Bimonte	3/31/2012			Quality
64	Develop baby-friendly breastfeeding policy	Bimonte	3/31/2012			Quality
65	Disseminate baby-friendly breastfeeding information to physician offices and hospital staff	Bimonte	3/31/2012			Quality
66	Educate on skin-to-skin at birth	Bimonte	3/31/2012			Quality
67	Provide lactation consultants to support patients and staff	Bimonte	3/31/2012			Quality
68	Provide discharge planning and follow up	Bimonte	3/31/2012			Quality
69	Decrease CHF, AMI, CABG, and pneumonia 30-day readmission rate	Baillie	12/31/2012	19.5%	15.5%	Quality
70	Implement CHF and AMI 30-day readmission plan	Baillie	3/31/2012			Quality
71	Create a community based awareness campaign beginning with JCMC refresher course, moving to post-acute care, and then the community at large	Baillie	3/31/2012			Quality
72	Assure that there is an assigned primary care provider at time of discharge	Ratner	3/31/2012			Quality
73	Partner with physicians and office managers and volunteers for follow up appointments within one week of discharge	Lester	3/31/2012			Quality
74	Strengthen post-acute care team encouraging: Higher-level practitioners	Baillie	3/31/2012			Quality
75	Strengthen post-acute care team encouraging: Use of early-warning signs and tools	Baillie	3/31/2012			Quality
76	Strengthen post-acute care team encouraging: Use of nurse-to-physician communications tools in SNFs (SBAR)	Baillie	3/31/2012			Quality
77	Strengthen post-acute care team encouraging: Explore and engage insurance providers in partnering in post acute care follow up	Baillie	3/31/2012			Quality
78	Strengthen post-acute care team encouraging: Research use of high-risk for re-admission tool	Baillie	3/31/2012			Quality
79	Strengthen post-acute care team encouraging: Enhancing teaching process via "Ask Me Three" program	Lopez	3/31/2012			Quality
80	Decrease behavioral health 30-day readmission rate	Sacco	12/31/2012	7.9%	7.0%	Quality
81	Implement behavioral health 30-day readmission plan	Sacco	3/31/2012			Quality
82	Utilize clinical home model to identify frequent users of acute psychiatric care and collaborate to enhance community based care	Bray	3/31/2012			Quality
83	Decrease time to first outpatient appointments	Sacco	3/31/2012			Quality
84	Decrease no-shows	Sacco	3/31/2012			Quality
85	Increase treatment retention	Sacco	3/31/2012			Quality
86	Expand shared decisionmaking pilot to include more consumers	Sacco	3/31/2012			Quality
87	Increase HCAHPS pain management score	Ratner	12/31/2012	65.0%	78.0%	Quality
88	Implement pain management plan	Ratner	4/30/2012			Quality
89	Continue participation in NDNQI pain prevalence study taking place on 6 West, 6 East, 7 West, and post-partum	Kozzi	1/30/2012			Quality
90	Implement new MAR specific to pain medication administration	Kozzi	2/28/2012			Quality
91	Provide education for RNs during competency days	Kozzi	2/28/2012			Quality
92	Provide hospital-wide awareness by acting out difficult pain management scenarios	Kozzi	3/31/2012			Quality
93	Solidify pain management consultation process with the hospitalist service and educate staff on when to call	Kozzi	4/30/2012			Quality
94	Provide information regarding pain medication scheduling on white boards	Kozzi	4/30/2012			Quality
95	Decrease inappropriate use of PICC lines, MRIs and CTs	Garay	12/31/2012	0.0%	20.0%	Quality
96	Implement utilization reduction plan	Garay	6/30/2012			Quality
97	Develop plan to reduce inappropriate use of PICC lines	Garay	6/30/2012			Quality
98	Develop plan to reduce inappropriate use of MRIs and CTs	Garay	6/30/2012			Quality
99	SATISFACTION: Achieve top-decile national performance in satisfaction					
100	STRATEGY: A focused approach on bridging the gap between the patient care team and the patient/patient's family that will create long-term loyalty					Satisfaction
101	Increase HCAHPS overall score	Smith	12/31/2012	63.0	78.5	Satisfaction
102	Implement customer service department	Smith	3/31/2012			Satisfaction
103	Implement comprehensive patient satisfaction process that includes nurse manager and staff huddles at least three times a day	Smith	3/31/2012			Satisfaction
104	Conduct weekly VP rounding on each unit	Smith	3/31/2012			Satisfaction
105	Develop a patient satisfaction resource team	Smith	3/31/2012			Satisfaction
106	Evaluate other survey vendors and choose a tool based on maximum survey returns and focus on HCSHCP indicators	Smith	3/31/2012			Satisfaction
107	Develop scripting for patient interaction including response to failure to provide timely service	Smith	3/31/2012			Satisfaction
108	Make patient satisfaction an organizational priority by budgeting resources and developing indicators to be met by all departments	Smith	3/31/2012			Satisfaction
109	Contract with consultant to support implementation of hospital-wide specific cultural change	Smith	3/31/2012			Satisfaction
110	Decrease E.D. overall patient throughput time in minutes	Besette	12/31/2012	271	211	Satisfaction
111	Implement radiology transport plan	Wade	3/31/2012			Satisfaction
112	Hire 1 FTE to assist with all transports out of the ED (\$35,363)	Wade	1/30/2012			Satisfaction
113	Conduct two-week trial: ED staff will bring the pts to radiology and the radiology staff will bring the pts back to the ED	Wade	2/28/2012			Satisfaction
114	Make final determination as to staffing efficacy	Wade	2/28/2012			Satisfaction
115	Hardwire ED/Radiology transports	Wade	3/31/2012			Satisfaction
116	Hire single flow coordinator for each shift	Wade	3/31/2012			Satisfaction
117	Implement tube system reliability plan	Adamson	1/31/2012			Satisfaction
118	Replace foam inserts, where missing	Adamson	1/31/2012			Satisfaction
119	Replace diverter sensors, where needed	Adamson	1/31/2012			Satisfaction
120	Analyze staffing model to ensure system resets on second and third shifts, as well as weekends	Adamson	1/31/2012			Satisfaction
121	Implement CPOE interface from EDIMS to STAR	Besette	3/31/2012			Satisfaction
122	Train new radiologists to use EDIMS	Besette	1/31/2012			Satisfaction

123	Reinforce use and monitor compliance with entire radiology staff's use of EDIMS	Besette	2/28/2012			Satisfaction
124	Purchase additional computer screens for key areas in radiology so staff can access their system and EDIMS simultaneously	Besette	3/31/2012			Satisfaction
125	Implement "Quick Admit Team"	Besette	2/28/2012			Satisfaction
126	Station nurse practitioner in the ER to perform a quick evaluation and bridging orders on all non-critical-care medical admissions	Besette	2/28/2012			Satisfaction
127	Conduct pilot to evaluate the effectiveness as measured by a reduction in the median bed-assignment to ER exit times	Besette	2/28/2012			Satisfaction
128	Implement staff performance plan	Besette	2/28/2012			Satisfaction
129	Implement communication about acceptable and unacceptable employee behavior in both Emergency and Radiology departments	Besette	2/28/2012			Satisfaction
130	Develop guidelines to allow staff from Emergency and Radiology departments to attend each other's staff meetings	Besette	2/28/2012			Satisfaction
131	Reduce door-to-physician time for Summit Avenue patients	Fleming	12/31/2012	???	???	Satisfaction
132	Streamline wait times for patients to be seen by a physician	Fleming	3/31/2012			Satisfaction
133	Identify and incorporate better registration practices	Fleming	3/31/2012			Satisfaction
134	Create an effective appointment scheduling system	Fleming	3/31/2012			Satisfaction
135	Work with physician's to reduce lateness	Fleming	3/31/2012			Satisfaction
136	STRATEGY: A comprehensive and flexible approach to recruiting, retaining, and engaging a medical staff that provides exceptional service and supports our vision of being the top 10% nationally in safety, quality, satisfaction, and economic health					Satisfaction
137	Increase physician satisfaction	Garay	12/31/2012	3.93	4.10	Satisfaction
138	Implement physician satisfaction plan	Garay	5/31/2012			Satisfaction
139	Improve pre-OR admissions process	Landauer	2/28/2012			Satisfaction
140	Expand PAT to Saturdays	Loo	2/28/2012			Satisfaction
141	Recruit OR/CSR educator	Owens	2/28/2012			Satisfaction
142	Develop physician technology ease of use/adoption plan	Li	2/28/2012			Satisfaction
143	Implement physician valet/premium parking	Marcelle	2/28/2012			Satisfaction
144	Create surgeon OR lounge plan	Facilities	5/31/2012			Satisfaction
145	Create physician lockers	Facilities	5/31/2012			Satisfaction
146	Implement physician leadership program	Garay	6/30/2012			Satisfaction
147	Identify components of physician leadership program	Garay	3/31/2012			Satisfaction
148	Create work plan for development of physician leadership program components	Garay	4/30/2012			Satisfaction
149	Create physician leadership program curriculum and materials	Garay	6/30/2012			Satisfaction
150	Launch physician leadership program	Garay	6/30/2012			Satisfaction
151	Implement physician friendly hospital initiative	Garay	6/30/2012			Satisfaction
152	Develop a physician referral hotline -1888 JCMC DOCS and advertise the credentials of our physicians to the primary service area	Rabson	3/31/2012			Satisfaction
153	Implement single sign-on to facilitate access to computer systems while maintaining security and confidentiality.	Li	5/31/2012			Satisfaction
154	Improve flow of information at the patient care area, including the ready availability of charts and timely calling of consults	Smith	6/30/2012			Satisfaction
155	Evaluate and implement physician satisfaction survey for 2012	Garay	6/30/2012			Satisfaction
156	Increase employee satisfaction	Cataudella	12/31/2012	???	???	Satisfaction
157	ECONOMIC HEALTH: Achieve top-decile national performance in economic health					
158	STRATEGY: Continually drive excellence through innovation and performance that makes JCMC the primary service area provider of choice for both physicians and patients					Economic Health
159	Increase number of inpatient surgical procedures	Holmes	12/31/2012	2,095	2,143	Economic Health
160	Implement surgeon recruitment plan	Garay	6/30/2012			Economic Health
161	Identify top 20 surgeons who are not heavy admitters to JCMC, but have considerable surgical volumes	Bechtloff	1/30/2012			Economic Health
162	Develop critical issues list for each surgeon to identify known barriers related to their moving their volume to JCMC	Bechtloff	3/30/2012			Economic Health
163	Schedule one-on-one meetings with surgeons	Garay	3/31/2012			Economic Health
164	Develop action plan around known barriers, wherever possible	Garay	4/30/2012			Economic Health
165	Conduct ongoing follow-up with surgeons to resolve issues	Garay	6/30/2012			Economic Health
166	Implement marketing plan	Rabson	6/30/2012			Economic Health
167	Create consumer and physician collateral materials	Rabson	1/30/2012			Economic Health
168	Develop consumer marketing campaign	Rabson	2/28/2012			Economic Health
169	Develop physician outreach campaign	Bechtloff	2/28/2012			Economic Health
170	Launch consumer marketing campaign	Rabson	3/31/2012			Economic Health
171	Launch physician outreach campaign	Bechtloff	3/31/2012			Economic Health
172	Continue consumer marketing campaign	Rabson	6/30/2012			Economic Health
173	Continue physician outreach campaign	Bechtloff	6/30/2012			Economic Health
174	Implement OR operational effectiveness plan	Holmes	6/30/2012			Economic Health
175	Continue to encourage the use of the surgery center joint venture to ensure continued growth in inpatient surgical services	Garay	3/31/2012			Economic Health
176	Evaluate and develop private practice pain management center	Garay	1/31/2012			Economic Health
177	Research the implementation of a surgical services health information system	Li	3/31/2012			Economic Health
178	Develop a plan to ensure surgical physician assistants are meeting the needs of the surgeons	Holmes	6/30/2012			Economic Health
179	Recruit needed specialist for vascular and ENT surgery	Garay	6/30/2012			Economic Health
180	Implement block scheduling plan	Holmes	3/31/2012			Economic Health
181	Evaluate current physician schedules and utilization	Holmes	1/30/2012			Economic Health
182	Develop optimal block schedule	Holmes	2/28/2012			Economic Health
183	Approve block schedule	Holmes	3/31/2012			Economic Health

184	Assign blocks	Holmes	3/31/2012			Economic Health
185	Implement first-case start time plan	Pham	9/30/2012			Economic Health
186	Design improved preadmission process	Pham	1/30/2012			Economic Health
187	Develop first-case flow chart	Pham	3/31/2012			Economic Health
188	Educate entire surgical team on new flow	Pham	3/31/2012			Economic Health
189	Launch new process	Pham	3/31/2012			Economic Health
190	Create protocols for floor nurse patient prep to transport patients to OR	Owens	9/30/2012			Economic Health
191	Implement surgeon preference cards plan	Shu	6/30/2012			Economic Health
192	Hire OR manager and OR educator	Owens	1/30/2012			Economic Health
193	Develop protocols for surgical technicians to record any discrepancies or lack of discrepancies in each and every case	Owens	3/31/2012			Economic Health
194	Develop methodology for OR secretary or business analyst to compile data	Owens	3/31/2012			Economic Health
195	Provide data to anesthesia clinical director and OR Management Committee for review	Holmes	4/30/2012			Economic Health
196	Implement reward/recognition system for accurate performance	Holmes	4/30/2012			Economic Health
197	Place monthly control charts in visible area in OR with set goals for next month's performance	Owens	4/30/2012			Economic Health
198	Provide periodic (6-12 month) review by surgeon of his/her own preference card	Owens	6/30/2012			Economic Health
199	Develop service line coordinators	Owens	6/30/2012			Economic Health
200	Assign preference card update, review, and maintenance to SLCs	Owens	6/30/2012			Economic Health
201	Implement equipment, instruments, and supplies plan	Owens	6/30/2012			Economic Health
202	Develop OR staff performance initiative to reward productivity and reduce waste	Owens	3/31/2012			Economic Health
203	Develop implant cost reduction plan	Hvitfelt	3/31/2012			Economic Health
204	Reorganize Central Supply	Holmes	3/31/2012			Economic Health
205	Develop surgical case-cost targets and monitor against targets	Barker	6/30/2012			Economic Health
206	Increase number of cardiology and invasive cardiac procedures	Abed	12/31/2012	2,602	2,749	Economic Health
207	Implement cardiology growth plan	Owens	6/30/2012			Economic Health
208	Develop and implement a co-management agreement with cardiologists to manage the cardiology product line	Garay	3/31/2012			Economic Health
209	Develop a lease arrangement for a new cardiac cath lab	Murphy	3/31/2012			Economic Health
210	Investigate the potential to develop a lease physician practice model as an alternative to physician practice acquisition and employment	Murphy	3/31/2012			Economic Health
211	Analyze the market for existing cardiology practices and develop a plan to have a market presence in all areas of the primary service area	Bechtloff	3/31/2012			Economic Health
212	Develop private physician practice model for cardiothoracic surgery services and recruit two to three new open heart surgeons.	Garay	6/30/2012			Economic Health
213	Implement an electrophysiology lab and develop an ablation program to round out a comprehensive cardiac service line	Abed	6/30/2012			Economic Health
214	Increase inpatient medical admissions	Ratner	12/31/2012	3,817	3,892	Economic Health
215	Implement inpatient medical growth plan	Ratner	9/30/2012			Economic Health
216	Identify two to three internal medicine residents for incorporation into practices through collection guarantees	Ratner	3/31/2012			Economic Health
217	Construct and model for recruiting, retaining, and engaging selected BCBS-laden practices	Garay	3/31/2012			Economic Health
218	Negotiate premium increase for private physicians with selected payers	Goldberg	3/31/2012			Economic Health
219	Finish FQHC/JCMC venture with increased access points for patients through the FQHC	Walsh	6/30/2012			Economic Health
220	Develop a physician recruitment plan for physicians from Hoboken and Christ and recruit 5 to 6 new primary care physicians	Bechtloff	6/30/2012			Economic Health
221	Develop a robust scheduling service that optimizes patient and physician request for scheduling of in and outpatient procedures	Bechtloff	6/30/2012			Economic Health
222	Set up an urgent care center to service the low-acuity Greenville population	Ratner	9/30/2012			Economic Health
223	Increase physician referrals	Garay	12/31/2012	???	???	Economic Health
224	Develop physician growth strategy	Garay	12/31/2012			Economic Health
225	Develop RN triage line for after hours	Garay	4/30/2012			Economic Health
226	Lease commercial patient-laden internal medicine practices	Garay	6/30/2012			Economic Health
227	Lease commercial patient-laden OB practices	Garay	12/31/2012			Economic Health
228	MSO development and consolidated billing among employed practices	Garay	12/31/2012			Economic Health
229	Increase obstetrics admissions	Bimonte	12/31/2012	3,821	3,851	Economic Health
230	Implement obstetrics growth plan	Bimonte	6/30/2012			Economic Health
231	Move antenatal testing unit to medical office building to expand services	Bimonte	6/30/2012			Economic Health
232	Identify PSA OB coverage gaps and develop a physician recruitment plan to seed OB/GYN residents into the PSA	Bimonte	6/30/2012			Economic Health
233	Increase outpatient radiology volume	Kharode	12/31/2012	???	???	Economic Health
234	Implement outpatient marketing plan	Rabson	4/30/2012			Economic Health
235	Select services for targeted service-specific marketing	Rabson	1/30/2012			Economic Health
236	Develop targeted collateral materials and messaging for each selected service	Rabson	3/31/2012			Economic Health
237	Identify target physicians for specific services	Bechtloff	3/31/2012			Economic Health
238	Develop communications plan aimed at general public	Rabson	4/30/2012			Economic Health
239	Develop communications plan aimed at physicians	Rabson	4/30/2012			Economic Health
240	Implement outpatient branding strategy	Rabson	6/30/2012			Economic Health
241	Develop signage for premises	Rabson	3/31/2012			Economic Health
242	Develop outpatient component on website	Rabson	3/31/2012			Economic Health
243	Develop provider directories for Cristie Kerr and LibertyHealth Imaging	Rabson	3/31/2012			Economic Health
244	Update marketing materials	Rabson	3/31/2012			Economic Health
245	Identify "detail person" to visit physician offices	Kharode	3/31/2012			Economic Health
246	Pursue all accreditations	Kharode	6/30/2012			Economic Health

247	Participate in local cancer societies	Rabson	6/30/2012			Economic Health
248	Implement community outreach plan	Rabson	6/30/2012			Economic Health
249	Identify community groups to target	Rabson	3/31/2012			Economic Health
250	Identify physicians to target	Bechtloff	3/31/2012			Economic Health
251	Schedule community presentations	Rabson	6/30/2012			Economic Health
252	Schedule physician dinners/presentations	Bechtloff	6/30/2012			Economic Health
253	Implement scheduling and registration plan	Kharode	6/30/2012			Economic Health
254	Implement scheduling prioritization	Kharode	1/30/2012			Economic Health
255	Install dedicated physician phone line	Bechtloff	6/30/2012			Economic Health
256	Evaluate flexible scheduling time	Kharode	6/30/2012			Economic Health
257	Implement ultrasound/mammography expansion plan	Pekarek	6/30/2012			Economic Health
258	Evaluate ultrasound expansion	Pekarek	6/30/2012			Economic Health
259	Evaluate digital mammography expansion	Pekarek	6/30/2012			Economic Health
260	Evaluate need for CT	Pekarek	6/30/2012			Economic Health
261	Implement radiology staffing and equipment plan	Saguil	3/31/2012			Economic Health
262	Develop guidelines to minimize radiology techs' non-productive time in the OR	Saguil	1/30/2012			Economic Health
263	Meet with surgery and trauma chairs to implement guidelines	Saguil	2/28/2012			Economic Health
264	Revise Radiology Department staffing to fill gaps caused by vacations	Saguil	3/31/2012			Economic Health
265	Purchase portable DRX machine to take digital images	Saguil	3/31/2012			Economic Health
266	Increase net operating margin	Goldberg	12/31/2012	-6.0%	-1.7%	Economic Health
267	Implement hospital efficiency and effectiveness plan	Goldberg	6/30/2012			Economic Health
268	Implement Horizon FQHC strategy and move dental, ophthalmology, and wound care to Summit Avenue	Ratner	1/3/2012			Economic Health
269	Evaluate offsite non-clinical services and find alternative to high-cost rent for back office functions	Goldberg	3/31/2012			Economic Health
270	Refinance the HUD loan	Murphy	3/31/2012			Economic Health
271	Provide comprehensive review of time share services and develop a plan to ensure profitability	Goldberg	6/30/2012			Economic Health
272	Continue to work with FTI to reach agreed upon goals of \$10M in recurring savings and enhancements	Goldberg	6/30/2012			Economic Health
273	Implement EMR by July 2012 to meet meaningful use and start preparing for the Oct 1 attestation	Li	6/30/2012			Economic Health
274	Develop and implement a margin analysis team to ID the top five high-volume losing DRGs and develop a plan to reducing losses	Goldberg	6/30/2012			Economic Health
275	Identify the top five high-volume profitable DRGs and work with physician recruitment to identify strategies for improving market share	Goldberg	6/30/2012			Economic Health
276	Implement ICD-10 conversion	Keiser	6/30/2012			Economic Health
277	Re-evaluate use of physician extenders throughout the organization to maximize quality, safety, productivity, and efficiency	Garay	6/30/2012			Economic Health
278	Evaluate opportunities in outpatient rehab	Kharode	6/30/2012			Economic Health
279	Implement oncology plan	Garay	6/30/2012			Economic Health
280	Identify a joint venture radiation oncology partner and offer shares in service to medical staff members	Garay	3/31/2012			Economic Health
281	Supplement and provide needed resources for infusion services to provide for continued growth, high-quality care and profitability	Garay	6/30/2012			Economic Health
282	Re-evaluate focus and positioning of Cristie Kerr center	Garay	6/30/2012			Economic Health
283	Increase foundation support	Andriolo	12/31/2012	\$750,000	\$1,000,000	Economic Health
284	A focused approach on developing new revenue sources, increasing philanthropic support, and obtaining grant funding	Andriolo	12/31/2012			Economic Health
285	Assess continuation of Benevon model and alternative fundraising methods	Andriolo	2/1/2012			Economic Health
286	Expand participation and sponsorship opportunities of fall LH Golf Outing	Andriolo	3/1/2012			Economic Health
287	Continue and expand outreach to and support from residents of upscale downtown JC condo and rental buildings	Andriolo	3/1/2012			Economic Health
288	Assess reinstatement of Gala or similar fundraising event	Andriolo	3/30/2012			Economic Health
289	Hire a grant writer to facilitate new grant funding	Andriolo	6/30/2012			Economic Health
290	Identify corporations, corporate foundations, and government entities for new grants or donations	Andriolo	6/30/2012			Economic Health
291	Continue and expand partnership with Cristie Kerr (Birdies for Breast Cancer) to increase	Andriolo	6/30/2012			Economic Health
292	Recruit additional qualified, motivated individuals to the Foundation Board of Trustees; four new members	Andriolo	9/30/2012			Economic Health
293	Perform a detailed analysis of philanthropic patrons in the Jersey City, Hudson County and surrounding areas and identify the top 10 opportunities for philanthropic support.	Andriolo	9/30/2012			Economic Health
294	Develop a detailed plan for each of the above top 10 to include an analysis of their previous support patterns, their history with the medical center or Jersey City /Hudson County community.	Andriolo	9/30/2012			Economic Health
295	Under id corporations and govt entities include:	Andriolo	9/30/2012			Economic Health
296	Perform a detailed analysis of philanthropic corporations in the Jersey City, Hudson County and surrounding areas and identify the top 10 opportunities for philanthropic support.	Andriolo	9/30/2012			Economic Health
297	Develop a detailed plan for each of the above top 10 to include an analysis of their previous support patterns, their history with the medical center or Jersey City /Hudson County community.	Andriolo	9/30/2012			Economic Health
298	Perform a detailed outreach to the top 10 ending with a philanthropic ask by December 31 2012.	Andriolo	12/31/2012			Economic Health
299	Increase Summit Avenue net patient revenue	Fleming	12/31/2012	???	???	Economic Health
300	Implement patient growth and revenue enhancement plan	Fleming	3/31/2012			Economic Health
301	Get more physicians credentialed in insurance plans	Fleming	3/31/2012			Economic Health
302	Improve dental billing system by incorporating software that is specific to dental coding	Fleming	3/31/2012			Economic Health
303	Market wound care services to Internists in Jersey City area	Fleming	3/31/2012			Economic Health