

April 23, 2012

Thank you for your participation in the **Pain Care Quality Study**. We have completed all of the data collection and obtained much valuable information during the course of the study. The patient interviews conducted in Phase 1 provided important information about patients' pain experiences.

During Phase 2 we evaluated three levels of support to improve pain care quality: receiving your data only (usual care), access to a pain Care Quality online toolkit, and participation in a Community of Practice. The participation of unit-based nurses in Phase 2 of the study yielded important information about the issues nurses and hospitals face as they care for patients who have pain. It also offered important data and ideas about how pain care can be improved throughout the country.

A final report of the study will be forthcoming this summer in the **NDNQI Newsletter** which is sent to all **NDNQI Site Coordinators**. It is also available to all nurses who are registered users of the NDNQI database through the **NDNQI website**. NDNQI site coordinator will need to distribute this newsletter to non-registered users. We are finalizing our analysis and planning submissions to professional journals. We encourage hospitals to share their own stories about improving pain quality in professional meetings and publications. Please include this acknowledgement in any publication or presentation.

This initiative was part of the Pain Care Quality project, a partnership of the University of Utah College of Nursing and the National Database of Nursing Quality Indicators, with the support of the Robert Wood Johnson Foundation, Interdisciplinary Nursing Quality Research Initiative

In addition to relaying our thanks to you for your participation in the Pain Care Quality Study, we want to extend two invitations to you. Firstly, we want to inform you that the **Pain Care Quality Toolkit** is now available for use. You are welcome to share it with your peers in and outside your hospital. The link and password follow. Secondly, we invite you to submit any Pain Care Tools you think other nurses may find useful. All submissions will be reviewed for possible inclusion in the **Toolshare** section of the Toolkit which will be updated this summer. Directions follow.

Access to Pain Care Quality Toolkit:

Now that the study has concluded, we invite all participating hospitals to use the Pain Care Quality Toolkit, an online resource to support efforts to improve pain care processes and outcomes. You are welcome to access the site as much as needed and to freely use the tools that are provided. If you have not used it yet, we suggest you start with viewing the "Getting Started" presentation which you will find under the tab called STEPS. We include tools for quality improvement as well as tools to support your efforts in improving pain management. Access instructions are below:

<https://www.nursingquality.org/pstk/>

User name kumc\pstk

Password Toolkit2011! (Please note the exclamation point)

We suggest you save the login information into your memory.

TIP: If you want to download a file, save it first before you try to open it.

If you have any questions in reference to this toolkit, please email pain.toolkit@nurs.utah.edu or call Susan Beck at 801-587-7866.

Toolshare Submission:

We will be updating the current Toolkit and invite you to submit tools for possible inclusion in the ToolShare section of the Toolkit. You may have tools, tips and practices that would help others improve the way they care for patients who are experiencing pain. If you would like to share your unit's tools, please complete the attached form and follow the instructions for submission.

Examples are tools that health care organizations can use to improve the quality of care. Tools are accepted in any media format and may include forms, policies and procedures, checklists, presentations, etc. We are especially looking for examples of performance review criteria, tools for engaging patients in decision-making about their pain management plan, tools for communication with providers about pain, and patient education tools.

Each tool submission will be reviewed by the Pain Care Quality Research Team experts for clinical accuracy and usefulness.

We suggest one of the following options for identifying your tool.

1. Provide a branded version with your currently existing logo and copyright. Add the following statement: *Permission is granted to print, copy, and distribute this tool in its existing form for the purposes of improving pain care quality and outcomes.*

Requests for permission to modify the tool or use it for an alternate purpose should be directed to (add email).

2. Provide a generic version. Add the following statement:

Permission is granted to print, copy, modify, and distribute this tool freely for the purposes of improving pain care quality and outcomes.

The following examples WILL NOT be considered:

- Examples referring to the use of any for-sale products
- Examples that have not been implemented or that are in development
- Journal or newspaper articles

Thank you again for your participation in the Pain Care Quality Study. If you have any questions or comments, please contact Beth Spornitz at NDNQI@kumc.edu or Susan Beck at susan.beck@nurs.utah.edu or 801-587-7866.

Susan Beck PhD APRN FAAN
Co-Principal Investigator

Nancy Dunton PhD FAAN
Co-Principal Investigator