



Jersey City Medical Center – TeamSTEPPS Action Plan

Topic	Action Item	Person Responsible	Date Due/follow up	Date Completed
Change Team	<ul style="list-style-type: none"> ● Present TeamSTEPPS action plan to CNO and AVP to discuss vision of role out and proposed action Plan 	Claudia Garzon-Rivera, Mabel LaForgia and Nicole Sardinas	February 2013	2/26/2013
	<ul style="list-style-type: none"> ● Present at administrative conference to gain buy in and support 		April 2013	4/11/2013
	<ul style="list-style-type: none"> ● Develop a core team of change agents <ul style="list-style-type: none"> ○ Present 2 hour Essentials course overview to Nursing Leadership 	Nicole Sardinas	March 2013	3/25/2013
	<ul style="list-style-type: none"> ● Expand Master Trainer Pool <ul style="list-style-type: none"> ○ 3 Directors of Nursing Practice Division (M. LaForgia, C.Garzon-Rivera, N.Sardinas) ○ 3 Nurse Educators (M. Dickerson, R. Francis, E. Samuel) ○ 2 HR Professionals (M. Cataudella, L. Valdes) 	Nicole Sardinas	February 2013	2/20/2013- 2/21/2013
				March 2013
			May 2013	5/1/2013- 5/2/2013

	<ul style="list-style-type: none"> ○ course to Patient Care Coordinators ○ Present 2-hour Essentials Course to new medical interns during orientation ○ Present 2-hour Essentials Course to Interprofessionals (Residents, Nurses, Resp Therapists, Patient Care Techs) Focus on Pilot units: L&D, NICU, 6W, 7E ○ Present 4-5 hour Fundamentals course as refresher to Nursing Leaders and pilot unit core team leaders 	<p>Nicole Sardinas</p> <p>Nicole Sardinas/Claudia Garzon-Rivera</p> <p>Nicole Sardinas/Claudia Garzon-Rivera</p>	<p>June 2013</p> <p>August 2013</p> <p>August 2013</p>	
Kick Off Plan	<ul style="list-style-type: none"> ● Develop a TeamSTEPPS campaign <ul style="list-style-type: none"> ○ Create Poster with a slogan such as "We Speak TeamSTEPPS" ○ Create a TeamSTEPPS logo ● Publish updates in Nursing Kaleidoscope Newsletter ● Publish updates in JCMC Torch Newsletter ● Add to RNO and build into current process 	<p>Claudia Garzon-Rivera, Mabel LaForgia and Nicole Sardinas</p> <p>Claudia Garzon-Rivera</p> <p>Claudia Garzon-Rivera</p> <p>Nicole Sardinas</p>	<p>September 2013</p> <p>September 2013</p> <p>September 2013</p>	<p>May 2013</p> <p>June 2013</p>

	post intervention data			
Staff Engagement	<ul style="list-style-type: none"> • Show TeamSTEPPS videos • Establish goals to improve on identified weaknesses and threats • Celebrate achievement and small wins • Designate and identify nursing unit as a “TeamSTEPPS” units to distinguish units who are implementing the program 	Claudia Garzon-Rivera, Mabel LaForgia and Nicole Sardinas	Ongoing	
Physician Engagement	<ul style="list-style-type: none"> • Collaborate with physician leaders to develop an engagement plan • Update team regularly on success and small wins 		Ongoing	
Rewards and Recognition	<ul style="list-style-type: none"> • Nominate units of staff member who promote and follow the TeamSTEPPS methodology • Provide regular updates and acknowledgements during administrative conference 	Claudia Garzon-Rivera, Mabel LaForgia and Nicole Sardinas	Ongoing	