

Jersey City Medical Center

infoEDGE

INPATIENT REPORT

Question Analysis - Received Date: 1/1/10 - 3/31/10 / Unit: 7 West

Section Question	Unit 7 West		All Respondents					
	Mean	n	Large PG DB		Jersey City Peer		NJ Peer Group	
			Mean	Rank	Mean	Rank	Mean	Rank
Std Nurses	84.4	55	88.9	4	85.1	39	87.2	16
Nurses	84.5	55						
Friendliness/courtesy of the nurses	88.4	54	92.3	5	89.0	34	90.8	16
Promptness response to call	79.9	51	85.7	4	81.4	34	83.5	18
Nurses' attitude toward requests	85.4	53	89.6	6	85.4	42	87.7	18
Nurses kept you informed	84.4	53	87.1	15	83.1	50	85.3	26
Skill of the nurses	86.3	53	91.3	3	88.2	24	90.0	12
How well your pain was controlled	79.8	52	86.8	1	84.0	14	85.2	5

Question Analysis - Received Date: 4/1/10 - 6/30/10 / Unit: 7 West

Section Question	Unit 7 West		All Respondents					
	Mean	n	Large PG DB		Jersey City Peer		NJ Peer Group	
			Mean	Rank	Mean	Rank	Mean	Rank
Std Nurses	87.0	80	88.9	19	85.1	77	87.2	37
Nurses	87.0	80						
Friendliness/courtesy of the nurses	89.7	78	92.3	10	89.0	64	90.8	27
Promptness response to call	86.3	71	85.7	54	81.4	97	83.5	70
Nurses' attitude toward requests	86.4	79	89.6	10	85.4	55	87.7	22