

# NURSING TAKES A LEAD: NURSES HAVE A BIG ROLE IN PREVENTING 'NEVER EVENTS'

## STRENGTHS

- ❖ RN's & PCT's provide high quality, cost effective health care services for patients
- ❖ RN's & PCT's are committed to patient care, services and programs at JCMC are monitored for quality.
- ❖ Challenging situations are resolved by innovative team approach.
- ❖ The Medical Surgical Unit (7W & 7E) of JCMC has an excellent and leading reputation in-patient care – MAGNET STATUS

## OPPORTUNITIES

- ❖ Increase patient safety, will result in increase patient flow and reduce hospital length of stay.
- ❖ Promote continuous quality improvement
- ❖ Strengthen intra-departmental communication.
- ❖ Empower patient/ family members in decision-making.
- ❖ Promote continuous staff/ patient education.
- ❖ Fall prevention plan and staff awareness leads to decrease in fall incidence and ensures revenue growth.

## WEAKNESSES

- ❖ No standardized fall assessment process
- ❖ Limited family and patient involvement in reducing Falls
- ❖ Weak intra-departmental communication.
- ❖ Limited number of volunteers.
- ❖ Improvement in patient/ family communication and teaching.
- ❖ Lack of timely communication between RN's and PCT's.

## THREATS

- ❖ Staffing challenges and cost of providing high quality services.
- ❖ Dependences on government funding to generate revenues as a result of declining insurance reimbursement rates, skyrocketing malpractice insurance costs, a crisis in government health care programs, and an expanding population of uninsured and underinsured patients needing care.
- ❖ DRG system controls hospital cost.