



Lean-Six Sigma Team Project Summary													Date: APRIL 2012	
Team #	Project	Project Goal	DMAIC Phase	Team Leader	Champion	Black Belt/ Green Belt/ PI Support	Assigned to What Council	What are the current actions to reach goal	Criteria for Taking Action (Notify BB)	Who Acts	Project Completion Date	Continue or Complete		
1	CLABSI	Ultimate goal is to obtain Zero CLABSI rate.	Control	V.DeChirico	R.Smith	W.Lester	Pt Safety Clinical	Instituted CLABSI bundles and monitored for compliance during rounding	When rate goes above zero.	RN Staff	Apr-12	Complete		
2	CAUTI	Reduce and ultimately prevent symptomatic CA-UTI	Control	V.DeChirico	R.Smith	W.Lester	Pt Safety Clinical	Catheters are inserted only when necessary -- removed ASAP. Use aseptic technique with appropriate hand hygiene and PPE. Only properly trained persons insert. Properly secure catheters after insertion to prevent movement. Maintain a sterile / closed drainage. Maintain unobstructed urine flow	When rate goes above zero.	RN Staff	Apr-12	Complete		
3	Adverse medication Events	Eliminate Adverse Drug Events	Analyze/Improve	M.Curci	B.Hall	B.Rosenzweig	Pt Safety Clinical	List of "do-not-use abbreviations" for all hand-written orders and documentation	When an event occurs or a near miss	Pharmacy Staff	Ongoing	Continue		
4	Falls	Reduce Fall Rate to 2.0	Analyze/Improve	P. Petrocelli	B.Hall	B.Rosenzweig	Pt Safety Clinical	Patient and Family Education on Fall Prevention, ROUNDING for PPP.	Fall rate goes above 3.0 requires action mode of continuous evaluation of falls.	Staff RNs PCTs	Ongoing	Continue		
5	BH Falls	Behavioral Health to identify interventions to sustain or reduced Fall rate 10 % lower than 4.49 (4.05)	Control	P. Petrocelli	B.Hall	W.Lester	Pt Safety Clinical	All patients 50 years and older on Ativan PRN are assessed for 1 dose every 6hours rather than every 4hours. PRN to suggest they call the MD to follow the dose reduction plan above. Increase awareness of sedations & narcotics administration towards Falls	When the rate goes above 5.0	RN Staff PCTs	Mar-12	Complete		
6	Pressure Ulcers	Reduce HA Pressure Ulcers to zero	Control	P. Petrocelli	R.Smith	W.Lester	Pt Safety Clinical	Frequent re-distributing tissue loads. Keeping skin protected with barrier cream. Maintaining a proper dietary intake	Review all HA PU stage III & IV	P.Petrocelli	Dec-12	Complete		
7	Preventing VTE	Decrease the incidence of preventable VTE	Control	C.Garzon	R.Smith	B.Hall	Pt Safety Clinical	Assess all admitted, transferred and post op patients for VTE risk using the standardize protocol. Provide early appropriate VTE prophylaxis, including pharmaceutical and mechanical approaches	When one patient is missed	ICU RN Staff	Jan-12	Complete		
8	Rapid Response Team	Increase KPI calls to 25 calls per 1000 discharges, Zero non Critical care cardiopulmonary arrests, and decrease unplanned transfers to the Critical Care Units.	Control	M.LaForgia	R.Smith	B.Hall	Pt Safety Clinical	Modified Early Warning Scoring System based on JOMC criteria and evidence based literature findings. Ongoing education for medical/surgical staff.	Decrease rate of patients being admitted to Critical Care within 24 hours of admission. (failure to rescue) when rate goes above 12%	RRT	Apr-12	Complete		
9	Sepsis	Reduce ALOS and Reduce Mortality Rate	Measure/Analyze	M. LaForgia	Dr. Flores	C.Garzon	Pt safety Clinical	Early identification system	TBA	Dr. Flores	Ongoing	Continue		
10	VAP	maintain VAP rate below the national benchmark. Ultimate goal is to obtain Zero VAP rate	Control	C.Garzon	Dr.Flores	B.Hall	Pt Safety Clinical	Standardized mouth care, awakening and breathing trials, glucose control protocols, PUD and DVT prophylaxis placed on admission order sets	When the rate goes above zero.	RN Staff ICU	Mar-12	Complete		
11	Obstetric Adverse Events	Eliminate Elective Inductions and Elective C-Sections of patients under 39 weeks gestation.	Analyze/Improve	Dr. M. Bimonte	B. Hall	R.Dalalain	Pt Safety Clinical	Implementing the Elective Induction and Elective C-section Bundles. Peer Review of elective C/S	Bundle sheets not filled out. Elective Induction and Scheduled C-Section of patients under 39 weeks.	Nurse Manager; Dr. Bimonte	Ongoing	Continue		
12	CORE Measures	Achieve 100% ACS	Control	B. Rosenzweig	R.Dalalain	B.Hall	Pt Safety Clinical	Outlier corrections	Score falls below 98%	Nurse Manager / Chief of Service	Ongoing	Continue		
13	Likelihood to Recommend	Top Quartile Nationally	Define	R. Pamplona	R.Smith	T.Toney	Operations	Adopt AIDET, VP Rounding, discharge phone calls	If score falls below 60%	R.Pamplona	Ongoing	Continue		
14	LOS	Decrease LOS 0.5 Days to 4.3 days	Improve	L. Baillie	D. Ratner	W. Lester	Strategic/ Business	Focus on Weekend discharges(Sunday)	LOS goes above 4.8	Dr. Garay/Ratner/ Baillie	Ongoing	Continue		
15	Eloperments	Reduce the number of elopements	Define/Measure	M.Sanchez	B.Hall	W.Lester	Operations	Install alarm system of Peds units. Review and revise policy with the Risk Management Dept. Security locking all doors leading towards employee elevators, only card key swipe exit. Recommend to the EOC committee for a better wander guard system.	Number increases to 2 per day	M. Sanchez	Dec-12	Complete		
16	Pain Management	Improve PG pain Score	Define/Measure	J.Kozzi	D. Ratner	R.Dalalain	Pt safety Clinical	Educate MD, RN, Resd, PA on use of narcotics, Assessment Process	Pain Score drops to 50% on HCAHPS	R.Smith/ RN Staff	Pending	Pending		
17	IV Infiltrates	Reduce to zero	Control	M. Dickerson	B.Hall	K. Caldas	Pt Safety Clinical	Monitoring each IV Infiltrate	Rate increases	NICU Staff	Dec-11	Complete		
18	Documentation	Improve documentation in the MR	Define	B.Keiser	R.Smith	W.Lester	Operations	Establish a Documentation review team	Chart Audit team finds increase in poor entries for dating, timing & signing	Dr. Garay	Monthly Chart Review	Continue		
19	BH Readmission	Reduce Readmission Rate to 7%	Control	S.Bray	L.Sacco	W.Lester	Operations	Achieved target. Below target.	Rate goes above 10	L.Sacco/ BH Staff	Dec-11	Complete		
20	MD Consults	Improve the timeliness and communication of physician consults	Improve	M.Bessette	K.Garay	W.Lester	Pt Safety Clinical	Consults must include a "reason" Tracking Log established. Comply with the MS Rules and Regs	Consult log shows times to respond beyond 24 hours/ reason missing	Dr. Garay/Ratner	Ongoing	Continue		
21	CHF, PN Readmission	Reduce Readmission Rate by 20%	Control	L. Baillie	Dr. Ratner	W.Lester	QMSC	Home / post acute care management	Rate goes above 15	Dr. Ratner	Final Stage	Presentation at CMS		
Proposed projects														
	Proposed Project	Project Goal	SS Team Criteria Met? Y/N	Team Leader	Champion	Black Belt/ Green Belt	Assigned to What Council							
22	Noise Control				B. Hall	W.Lester	Operations							