UNIT TROUBLESHOOTER

UNIT: 6West **SHIFT:** 7a-3p 3p-11p 11p-7a **DATE:** 6/3/13

ROOMS

ROOM-BED	ISSUES / ACTIONS
618'	safety for elopement
621'	H/o brain mapping, seizure CSF gram(-) R/o meningitis
626	Seizure safety watch
619 →	Video EEG (Mole)
17' →	Moved to 7W 4-1

PATIENT SATISFACTION

ROOM-BED	NAME COMPLAINTS / RESOLUTIONS
627'	Delayed in sending to Hemodialysis - patient to d/c after HD
→ #5	
→ 26-1	

DEPARTAMENTAL ISSUES / ACTIONS

605' - Room dirty, big boy bed remains in the room

608' - Leakage from the weekend

608² Changed to Med/Surg → Room

PHYSICIANS / ACTIONS

SURVEY RESULT

POSITIVES

NEGATIVES

STAFF SATISFACTIONS

ISSUE	NAME ACTION

STAFF DEVELOPNENT

Huddle / meet with your staff as often as you can

Round with your staff and patients

Provide real-time staff development in private/public

Share the negatives, but emphasize the positives

Educate your staff what are at stake: RMBRS, RECS

Share your issues with HR, other support committees

Protect other magic moments: Less coverage during shift changes/break, response time on pt. requests. Every staff must communicate with each other.

UNIT TO DO LIST:

Reserve beds for TKR & THR in a.m. CPM's ordered

REMINDER: ENDORSE CRUCIAL ISSUES TO NEXT SHIFT

615', 627', 620' } Beds ready for THR | TKR for 6/4

NURSE MANAGER / CHARGE NURSE: Elenita J. Agucero