

Date: 9/14/12

UNIT: 6E

Magrid Lopez

09/20/2012 08:09

Patient Interview

RM# 3-01

RM# 11-1

RM# 42

Berger, Marieh

Kalad, Bayed Daniel

Samuel

Welcome to JCMC! Thank you for choosing our hospital. I am Magrid and I am visiting patients today to make sure you are receiving very good service. I want you to know that we care very much about each and every one of our patients. I want to make sure you have a very good experience at JCMC and that you leave thinking that we are the best possible hospital. We hope that you will recommend us to your family and friends.

Introduce myself.
Making sure the patient was comfortable.

"

"

CHECK:

Pain

Chest & Back pain
Pain meds.

leg pain
need pain meds

Position

Potty

Potty assistance

Is there anything we can do for you?

Pain meds and IV meds finish
Pain pump change.

a. Do you have any cultural or religious needs?

b. How's your food?

c. How's the room temp?

Room pretty cold
Room is cold

d. Is your room clean?

Have the staff responded to your concerns?

Yes

Have we been sensitive to your emotional needs?

Yes

How can we make your stay with us better?

Discharge issues
Is there anything we can help you with while you are here?

Please remember to send back your PT Sat Survey.

Reminded to return the survey with best score

Reminded the pt to return the survey

Survey Reminder

Please give us the best score possible if you are pleased with our service. Again Thank you for choosing JCMC!

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